

PHOTOSHOOT BOOKING CANCELLATION POLICY

The following terms & conditions apply to all studio bookings with Attitude Studios.

Cancellations

- I. To cancel a booking (without intent to reschedule) you must give at least 72 hours' notice.
- II. If more than 72 hours notice is given, you are entitled to a partial refund of \$50 (+ \$15 for siblings) only, with a \$95 (+\$30 for siblings) administration fee non-refundable.
- III. If less than 72 hours notice is given, you will forfeit the full booking fee*.

COVID-19

- I. If you have tested positive to COVID-19 or are deemed a close contact and directed to isolate, please contact Bettina Management as soon as possible on 1300 888 611 to reschedule your booking.
- II. This booking fee is transferable once only.
- III. In the event that staffing is affected by COVID-19, Attitude Studios will endeavour to find suitable staff so that photoshoots are not impacted.
- IV. If no suitable staff are available, you may not be able to view images on the day. In this case, Bettina Management's Accounts team will be in contact to organise payment of fees. Attitude Studios' Production team will email you a proof sheet of your images.
- V. Attitude Studios reserves the right to reschedule your photoshoot at late notice due to staffing availability. We ask for your understanding and patience if your photoshoot is affected.

Update Photoshoots

- I. If unforeseen circumstances dictate that you cannot make your scheduled booking, we can reschedule this booking once only.
- II. We require 48 hours notice for cancellations and/or reschedules.
- III. If less than 48 hours notice is given, you may incur a booking fee to reschedule your booking.
- IV. Attitude Studios are not obliged to authorise an update shoot outside our booking terms and any requests will be considered on a case by case basis.

*The booking fee for the Studio Experience Package is \$145 for the first child and \$45 for any siblings. The booking fee for the renewal of representation is \$95 for each child.